

AQUATIC STEAM SERVICES WARRANTY



AQUATIC

Aquatic Steam Services will repair the specific failure on your Steam Services Generator at the factory for up to five years after the In-home warranty expires. All expenses required to remove and send the generator to the factory, returning and re-installing the generator is the responsibility of the owner.

12 month In-Home Warranty Steam Services will warranty all parts found to have a manufacturing defect on your Steam Services Steam Generator and labor required to replace those parts for a period of 12 months.

12 MONTH EXCLUSION

I. This service warranty does not cover: Removal and reinstallation charges associated with the warranty repairs; shipping charges to or from Steam Services, parts or product damaged in shipment; parts or product damaged during installation; malfunction of equipment due to improper installation or installation not according to manufacturer's specifications and/or installation instructions; installations not observing national/local plumbing and/or electrical codes; any unit which has been altered; parts or product installed in a manner that does not permit proper access to service; any residential unit used in a non-residential or commercial application; any discoloration due to staining, scratching or use of harsh or abrasive cleaning chemicals; calcification build-up due to water conditions and/or improper maintenance; damage caused in the event of accident, neglect, misuse, vandalism, fire, lightning, power surge, earthquake, flood or any other peril or damage to structure or other acts of God. Any repair or installation modification that is subject to the above exclusion shall be paid for by the owner at the current labor and material charges in effect at the time work is done. Additional labor or parts which may be necessary or recommended will be charged, with the owners permission, at the current rate in effect at the time the work is done. Steam Services will not be liable in any way for contingent liability or incidental or consequential damages resulting from the sale, delivery, installation or use of its products. Users are responsible for suitability of the products for their application. Damage resulting from improper specification or application or other operating conditions beyond Steam Services control is not under warranty.

II. Steam Services will exercise reasonable efforts in rendering service under this warranty, but shall not be liable for any damage arising out of delays; this warranty only covers the repair and/or replacement of Steam Services product as specified by the warranty.

III. This warranty gives you specific legal rights and you may have other rights, which may vary from state to state. Determination of rights under this warranty is in accordance with the laws of California. Any dispute under the warranty must be submitted and resolved by arbitration in California.

IV. Steam Services does not guarantee that a local service person will be available for in home service. Unit may have to be removed and reinstalled at the owner's expense. It is the responsibility of the buyer to file a claim with the carrier/carriers for any product that has shipping damage to or from Steam Services. A Return Merchandise Authorization (RMA) must be obtained from the factory and used on any correspondence or packages to the factory.

**Steam Services
2255 Union Place
Simi Valley, CA 93065
800-585-STEAM**

TERMINATION

This warranty will be terminated by Steam Services for the following reasons: improper installation or use, residential unit used in a non-residential or commercial application, service to equipment by unauthorized personnel, installation that does not permit proper access for service, non-payment of repairs not covered under warranty, **non remittance of completed warranty card, modification to any part of the unit, use of non-Steam Services repair parts.**

AQUATIC STEAM SERVICES WARRANTY REGISTRATION CARD

Homeowner's Name: _____ Phone: (____) _____

Address: _____ City: _____ State: _____ Zip: _____

E-Mail: _____

Serial No: _____ Date Code: _____ Model No: _____

Date of Purchase: _____ Dealer/Outlet: _____

Installer Name: _____ Installer Phone: () _____

Installer Address: _____ City: _____ State: _____ Zip: _____

Signature: _____ Date Installed: _____